



CORPORATE HEADQUARTERS

P.O. BOX 2069, BELLINGHAM, WA 98227

PHONE: (360) 647-0801 FAX: (800) 225-0021

TERMS & CONDITIONS OF SALE

THIS IS A BLANKET CONTRACT FOR TERMS & CONDITIONS OF SALE COVERING ALL ORDERS PLACED WITH GRIZZLY INDUSTRIAL, INC. ("GRIZZLY")

Credit accounts will not be activated until this document is executed.

- NO OTHER TERMS & CONDITIONS OF SALE APPLY REGARDLESS OF THEIR REFERENCE IN CUSTOMER'S PURCHASE ORDER.
• Payment Terms: Net 30 days from date of invoice. Grizzly invoices by shipped segment and requires payment per shipment accordingly; NOT when order has shipped complete. Customer's solvency is asserted each time customer places an order with Grizzly.
• AGREEMENT WITH GRIZZLY'S TERMS & CONDITIONS OF SALE IS ASSERTED EACH TIME CUSTOMER PLACES AN ORDER WITH GRIZZLY.
• Shipping Terms: FOB origin, pre-pay and add. Shipping is prepaid and added to the invoice as a separate line item. Shipping and handling charges are not included in the selling price of Grizzly's merchandise. Shipping and handling charges are for "curbside delivery". UNDER NO CIRCUMSTANCES WILL GRIZZLY PROVIDE COPIES OF FREIGHT BILLS TO CUSTOMERS.
• Delivery: Standard delivery is approximately three to five working days from date of shipment. Liftgate service can be provided for an additional fee as Grizzly's shipping and handling charges are only for curbside delivery. Liftgate service must be added as a separate line item on customer's purchase order. It is customer's responsibility to contact freight carrier if customer has special delivery hours. Grizzly does not schedule deliveries nor honor delivery schedules if included on customer's purchase order.
• Confirmation: Grizzly provides order confirmations upon request. In addition, when merchandise ships a shipping confirmation is sent to customer's email address on file.
• Backorders: Grizzly will ship backordered items as soon as they become available, unless customer's purchase order specifically states "no backorders".
• Returns: Authorization from Grizzly is required before returning merchandise. Call Grizzly's Customer Service Department at (570) 546-9663 to obtain authorization. All returned items are subject to inspection. A ten-percent restocking fee may apply if merchandise is returned for any reason other than Grizzly error or defect. Original outbound and return shipping are not refundable unless the merchandise is defective or sent in error. GRIZZLY DOES NOT ACCEPT RETURNED MERCHANDISE THAT HAS BEEN USED UNLESS THERE IS A DEFECT.

Customer's signature below confirms that he/she has the authority to issue purchase orders, authority to agree to these terms & conditions of sale and that he/she understands the above terms & conditions of sale.

I _____ acknowledge and agree to the Terms & Conditions of Sale as stated above.
Print Name

Authorized Signature Title Date

Company Name Street Address City State Zip

Please email signed form to arg@grizzly.com